**St Barnabas Hospital**

**Financial Assistance Summary**

**St Barnabas Hospital recognizes that there are times when patients in need of care will have difficulty paying for the services provided. St. Barnabas Hospital’s financial assistant program provides discounts to qualifying individuals based on income. In addition, the program can help you apply for free or low-cost insurance if you qualify. Just contact our Financial Counselors in the Ambulatory Care at (718) 960-6830, (718) 960-6831 or Financial Counselors at (718) 960-3812 Patient & Family Service Center located in the Main Building Ground Floor the free, confidential assistance.**

 **Who qualifies for a discount?**

Financial Assistance is available for patients with limited incomes and no health insurance or health insurance that does not cover the services rendered at St. Barnabas.

**What are the income limits?**

The amount of the discount varies based on your income and the size of your family.

|  |  |  |  |
| --- | --- | --- | --- |
| **Family size** | **Annual****Family Income** | **Monthly****Family Income** | **Weekly****Family Income** |
| 1 | Up to $35,640 | Up to $2,970 | Up to $990 |
| 2 | Up to $48,060 | Up to $4,005 | Up to $1,335 |
| 3 | Up to $60,480 | Up to $5,040 | Up to $1,680 |
| 4 | Up to $72,900 | Up to $6,075 | Up to $2,025 |
| 5 | Up to $85,320 | Up to $7,110 | Up to $2,370 |
| 6 | Up to $97,740 | Up to $8,145 | Up to $2,715 |

• Based on the 2016 Federal Poverty Guidelines

**What if I do not meet the income limits?**

If you cannot pay your bill, St. Barnabas Hospital offers a payment plan to those patients that meet the income limits. The amount you pay depends on the amount of your income.

**Can someone explain the discount? Can someone help me apply?**

Yes, Free, confidential help is available. **Contact Financial Counselors in the Ambulatory Care at (718) 960-6830, (718) 960-6831 or Financial Counselors at (718) 960-3812 Patient & Family Service Center located in the Main Building Ground Floor**

If you do not speak English, someone will help you in your own language.

The Financial Counselor can tell you if you qualify for free or low-cost insurance, such as Medicaid, Child Health Plus and Family Health Plus.

If the Financial Counselor finds that you don’t qualify for low-cost insurance, they will help you apply for a discount.

The Counselor will help you fill out all the forms and tell you what documents you need to bring.

**What do I need to apply for a discount?**

• Social Security Card

• Birth Certificate or Baptism Certificate

• Resident Card or Passport

• Apartment Lease, Rent Receipt, or Letter from Landlord stating rent amount

• Recent Utility Bill

• Marriage Certificate

• Insurance Card – Medicare, Medicaid, Other

• Proof of Income, Last 4 pay stubs, weekly last 8 pay stubs

• Proof of address in your name

• Vaccination Card

• School Letter or Report Card

• Award Letter from Social Security/ Bank Statement

• Support Letter

If you cannot provide any of these, you may still be able to apply for financial assistance.

**What services are covered?**

All medically necessary services provided by St. Barnabas Hospital are covered by the discount. This includes outpatient services, emergency care, and inpatient admissions.

Charges from *private doctors* who provide services in the hospital may not be covered. You should talk to private doctors to see if they offer a discount or payment plan.

**How much do I have to pay?**

The amount that you will be required to pay is $15 minimum for clinic services and emergency services. These fees are determined by your income and number of people in your household.

Our Financial Counselor will give you the details about your specific discount(s) once your application is processed.

**How do I get the discount?**

You have to fill out the application form. As soon as we have proof of your income, we can process your application for a discount according to your income level.

You can apply for a discount before you have an appointment, when you come to the hospital to get care, or when the bill comes in the mail.

Send the completed form to St. Barnabas Hospital, 4422 Third Avenue, Bronx, New York 10547

Attention: Financial Assistance or bring it to **Patient & Family Service Center located in the Main Building Ground Floor**

**How will I know if I was approved for the discount?**

St. Barnabas Hospital will send you a letter within 30 days after completion and submission of documentation, telling you if you have been approved and the level of discount received.

**What if I receive a bill while I’m waiting to hear if I can get a discount?**

You cannot be required to pay a hospital bill while your application for a discount is being considered. If your application is turned down, the hospital must tell you why in writing and must provide you with a way to appeal this decision to a higher level within the hospital.

**What if I have a problem I cannot resolve with the hospital?**

You may call the New York State Department of Health complaint hotline at 1-800-804-5447.

 To file a complaint in writing the mailing address is:

New York State Department of Health

Centralized Hospital Intake Program

Mailstop: CA / DCS

Empire State Plaza

Albany, New York 12237