

# Visitors Policy

## NO visitors are allowed across the SBH Health System with limited exceptions!

Based on guidance provided by the New York State Department of Health, we have updated our visitor policies at SBH Health System to ensure a safe environment for our patients and visitors amid the outbreak of COVID-19 (coronavirus).

As of today, due to the escalating COVID-19 emergency, there are **NO visitors** allowed across the SBH Health System with limited exceptions to this rule (see below). This includes visitors to the emergency departments, inpatient units, ambulatory sites and other facilities.

Exceptions to this rule **ONLY** applies if you are **NOT** experiencing fever, dry cough, sneezing, runny nose, and/or shortness of breath. Permitted visitors are screened prior to entering the hospital. Sick visitors and visitors that have traveled outside of the United States are **not allowed to visit**. All visitors must be 15 years or older.

### **Limited access inpatient locations:**

1. Labor and Delivery – One healthy support person allowed for active labor patient for duration of labor. Temperature of support person will be taken at labor triage. Masks for mother and support person will be given at concierge before entering the unit
2. Hospice – One healthy visitor per patient unless otherwise determined by the physician
3. End of Life Patient – Healthy visitor allowed if death is imminent
4. Discharge – One healthy visitor allowed to pick up discharged patient at lobby or ambulatory surgery unless ambulance pick up

### **Limited Access Emergency Department:**

1. Peds ED – Only one parent or legal guardian only.
2. Adult ED – No visitors unless patient requires assistance. If patient requires assistance, one healthy visitor for duration

### **Patients with +COVID-19 or “Persons Under Investigation” (PUI for COVID-19):**

1. No visitors allowed for all locations

*These policies are subject to change as we continue to closely monitor the situation. We greatly appreciate your cooperation.*

