

Based on guidance provided by the New York State Department of Health we have updated our visitor policies at SBH Health System to ensure a safe environment for our patients and visitors amid the outbreak of novel coronavirus (COVID-19). As of March 18, due to the escalating COVID-19 emergency, we are prohibiting all visitors across the SBH Health System. This includes visitors to the emergency departments, inpatients, ambulatory sites and other facilities.

There are limited exceptions to this policy which include the following:

### **All Visitors:**

Visit only if you are healthy. If you are feeling feverish, sudden onset cough and nasal congestion, please don't enter. All visitors are screened prior to entering the hospital. Sick visitors are asked to leave and visitors that have traveled outside of the United States are not permitted to visit. All visitors must be 15 years or older.

### **Inpatient Locations**

1. NICU – **No visitors not** even mother
2. Labor and Deliver-**Healthy support person** allowed for active labor patient for duration of labor. Temperature of support person will be taken at labor triage. Mask for mother and partner given at Concierge
3. Hospice – **One** healthy visitor per patient unless otherwise determined by the physician
4. **End of Life Patient**- healthy visitor allowed if death is imminent; evaluated on a case by case basis with collaboration between the Nursing Director, Attending Physician and Palliative Care when applicable.
5. Discharge: **One** healthy visitor allowed to pick up discharged patient at lobby or ambulatory surgery unless ambulance pick up.

### **Emergency Department:**

1. Peds ED – **One** healthy visitor per patient for duration - parent or legal guardian only
2. Adult ED – **No** visitors unless patient requires assistance. If patient requires assistance, **one** healthy visitor for duration

### **Patients with covid-19 or “Persons Under Investigation” for COVID-19:**

1. **No** visitors allowed for all locations

These policies are subject to change as we continue to closely monitor the situation. We greatly appreciate your cooperation.